

Guarantor news

Guarantor changes to Nservice

April 2003

The following report is provided as a service to our guarantor clients. The report outlines changes made to the servicing system (Nservice), which impact the guarantor.

- Access to borrower data on www.nelnet.net - Guarantors, once they have requested a logon ID and password from Lender Product Support (LPS), may now access demographic, payout, and disbursement information for all loans guaranteed by the agency.
- Address change on claim form - The claim reimbursement forms used for USA Funds, TGSLC, CSLP, and NSLP have a new address, appearing in field #57, to which claims should be mailed. This change was effective April 3, 2003. **The new address is P.O. Box 17460, Denver, CO 80217.**

